

MIAVANA

BY TIME + TIDE

Rack Rates 2023

MIAVANA BY TIME + TIDE	NO. OF VILLAS	OCCUPANCY	VALIDITY	RATES*	CL + AF**
ONE BEDROOM VILLA (Min. 2 Adults)	8	2 adults + 2 children (under 18)			
TWO BEDROOM VILLA (Min. 4 Adults)	4	4 adults + 2 children (under 18)	Year Round	\$ 3,400	\$ 300
THREE BEDROOM VILLA (Min. 6 Adults)	2	6 adults + 2 children (under 18)			
EXCLUSIVE USE	14	32 guests	Year Round	\$ 100,000	
CHILDREN			14 - 17 years old	\$ 1,700	\$ 150
			4 - 13 years old	\$ 0	\$ 150
			0 - 3 years old	\$ 0	\$ 0

* Rates are per adult per night in USD

* Single supplement applies

** Conservation Levies + Access Fees are per person per night in USD

INCLUSIONS

Rates include accommodation, all meals, selected premium wines and champagnes, top shelf spirits & bar drinks, laundry and the following activities: Guided lemur walks, forest walks, scuba diving around Miavana, resort diving lessons, snorkelling, boat cruises, island cultural visits, shore-based fishing, half-day fishing trips, surf-ski, water skiing, stand-up paddle boarding, wakeboarding, kite-surfing, a 30-minute spa treatment per person, daily group yoga classes, bicycling, quad biking and the use of an electric buggy per villa.

EXCLUSIONS

Rates exclude reserve list wines & champagnes, entry visas, flights, Meet and Greet services at arrival airport, COVID tests and any related expenses to conducting Antigen / COVID tests, helicopter transfers, helicopter adventures, full-day deep-sea fishing, PADI qualifications, spa treatments and private yoga classes, boutique purchases, gratuities and personal expenses.

EXTRAS

- + **Single Supplement:** 50% of the nightly rate
- + **Tour Leader / Pilot / Guide:** \$730 per person per night plus \$150 Conservation Levies and Access Fees (non-commissionable)
- + **Helicopter Transfers:** \$800 per person each way: Diego Suarez to / from Miavana; \$1,200 per person each way: Nosy Be to / from Miavana (non-commissionable)
- + **Helicopter Adventures:** \$2,500 per flying hour per helicopter; after the first flying hour, any additional flying is then charged proportionately (non-commissionable)
- + **Full-Day Deep-Sea Fishing:** \$570 per trip over 4 hours (non-commissionable)
- + **PADI Diving Certification:** \$440 Open Water I; \$330 Open Water II (non-commissionable)
- + **Kite-Surfing Lessons:** \$4,690 per week with a private instructor, minimum of 7 days (non-commissionable)

HELICOPTER ADVENTURES

Our off-island adventures are based on a maximum of 4 passengers per helicopter and are subject to availability. For guided excursions, a private guide will accompany guests in the helicopter. Appropriate snacks and drinks are included. Due to other guest transfers and weather conditions, timing for any pre-booked helicopter adventures will only be confirmed on the island.

HELICOPTER TRANSFERS

Miavana operates 2 Robinson Turbine R66 helicopters and each helicopter takes a maximum of 4 passengers and flies with one pilot. Our helicopters strictly operate during daylight hours. Unless specifically booked, all helicopter transfers may be shared. For stays of 5 nights or more, arrival and departure helicopter flights to / from Miavana, either from Diego Suarez or Nosy Be, are complimentary. Helicopter transfers to / from other areas in Northern Madagascar can be arranged at an additional charge. Prior to your arrival, please discuss confirmed arrival / departure times with your Travel Designer. If for any reason guests are delayed on / off the island, Time + Tide cannot be held responsible if guests are unable to get to Miavana / mainland Madagascar. Any forced overnights are for the agent's / guests' account.

LUGGAGE

Maximum luggage weight of 20kg (44lbs) + small handbag of 5kg (11lbs) per person. Soft sided luggage is required due to storage hold size limitations of the helicopters. Excess luggage is not guaranteed to be brought to Miavana and if guests want to guarantee excess luggage they should inform the company well in advance. There will be an additional cost charged for the guests' account. There are no luggage storage facilities at either Diego Suarez or Nosy Be International Airports.

CONSERVATION LEVIES + ACCESS FEES

Conservation Levies and Access Fees are to be added to accommodation cost (per person per night), except for exclusive use bookings whereby this is included in the rate per night. These costs are subject to change.

CHILDREN

Children of all ages are welcome at Miavana. Children under 18 years of age are 50% of the nightly adult rate. Children under 14 years of age stay complimentary, when sharing with an adult. Conservation Levies and Access Fees are applicable for children aged 4 - 17, while children aged 0 - 3 are free of charge. Some of our activities may be unsuitable for younger children, therefore personalised activity programs will be designed once on the island. Adults are responsible for supervising children at all times.

EXCLUSIVE USE BOOKINGS

Maximum number of guests is 32 people. We will block and charge the night before arrival, to minimise disruption for guests and to ensure the best experience. A minimum of a 5 night stay is required. A non-refundable commitment fee of 20% of total booking value is required to secure the accommodation. Full and final payment of the remaining balance is required 90 days prior to arrival date.

PROVISIONAL BOOKINGS

Bookings made on a provisional basis will be held for 14 days. We reserve the right to release any bookings not confirmed within this period. In extraordinary circumstances we will hold the booking for longer than 14 days. Should there be requests for the same dates - we will require confirmation of the booking and payment of the deposit within 48 hours.

PAYMENTS

A commitment fee of 20% of the total cost of your booking or the cost of any third-party services held (whichever is higher) is required to confirm the booking and secure the space. This is non-refundable and due within 14 days of confirmation. Full and final payment of the remaining balance is required 45 days prior to arrival. Time + Tide accepts two methods of payment:

+ **Electronic Bank Transfers:**

Funds transferred to Time + Tide should be the full amount invoiced. The payee is liable for all foreign exchange commissions and / or bank charges.

+ **Credit card payment:**

Time + Tide accepts payment by all major credit cards, including virtual credit cards (VCC). A service fee of 4% will be charged for each transaction.

CANCELLATION POLICY

From confirmation date - 46 days: 20% of total booking value. 45 - 0 days: 100% of total booking value is due. Issued flights are non-refundable.

GENERAL BOOKING NOTES

Travel Insurance: Upon booking confirmation, guest to ensure that the appropriate comprehensive travel and medical insurance is taken out to protect against, inter alia, cancellation or interruption of tour, personal accident, emergency evacuation expenses, medical expenses, repatriation expenses and loss of baggage. Time + Tide cannot take responsibility for external events that may result in travel delays e.g. adverse weather conditions, rescheduled / missed flights etc. The guest is responsible for any and all expenses that arise as a result of last-minute changes to itineraries.

Full terms & conditions can be found on your reservation summary and on our website:

miavana.com / travel@miavana.com / +27 (0) 60 642 4004

TIME + TIDE FOUNDATION

All stays at Time + Tide properties contribute to our community and conservation work done through the Time + Tide Foundation. The administration costs for the Foundation are born entirely by the Time + Tide tourism business. Guest conservation levies and 100% of external donations fund the project work. Guests have the opportunity to visit different community and sustainability projects that their stay has contributed to. Please speak to your Travel Designer for more detailed information about the projects and how you and your guests can get further involved. Thank you for your continued support. For more information please visit the Foundation's website:

timeandtidefoundation.org

