

TIME + TIDE RACK RATES 2022
MIAVANA BY TIME + TIDE

MIAVANA 2022	All Year	VILLA OCCUPANCY
MIAVANA 1-BEDROOM VILLA 8 x Villas with en suite children's room + Rates are per adult per night	\$3,000.00	Sleeps a maximum of 2 adults and 2 children
MIAVANA 2-BEDROOM VILLA 4 x Villas with en suite children's room + Nightly rate (charged at min 3 adults), after which: <ul style="list-style-type: none"> o Per additional adult o Per additional child (aged 14-17) o Per additional child (aged 13 and under) 	\$8,400.00 \$2,800.00 \$1,400.00 \$0	Sleeps a maximum of 4 adults and 2 children
MIAVANA 3-BEDROOM VILLA 2 x Villas with en suite children's room + Nightly rate (charged at min 5 adults), after which: <ul style="list-style-type: none"> o Per additional adult o Per additional child (aged 14-17) o Per additional child (aged 13 and under) 	\$13,000.00 \$2,600.00 \$1,300.00 \$0	Sleeps a maximum of 6 adults and 2 children
MIAVANA EXCLUSIVE USE Private island - 14 x Villas + Per night	\$114,400.00	Maximum of 44 adults
CONSERVATION/FOUNDATION LEVIES & ACCESS FEES*	\$300.00	Per person per night
EXTRAS		
CHILDREN**	+ See full terms below + Children of all ages welcome by prior arrangement	+ Free accommodation for children under 14 years old + 50% off adult rate when 14 - 17 years old
SINGLE SUPPLEMENT	+ <u>All year</u> : Single supplement will apply if 3 or more single rooms are booked in a reservation (this is excluding peak periods listed below) + <u>Peak periods</u> : Single supplements are applicable from the first single villa onwards during Easter (31 March - 07 April) and Festive Season (20 December 2022 - 05 January 2023)	+ Additional \$1,500 per person per night
TOUR LEADER / PILOT / GUIDE	+ \$650 per person per night, nett and non-commissionable	+ \$300 Conservation/Foundation Levies & Access Fees per person per night
OFF-ISLAND HELICOPTER SAFARI	+ 3 - 4-hour excursion + Day of excursion arranged once on island + Subject to availability + Maximum 4 passengers per helicopter	+ \$2,500 per flying hour per helicopter



HELICOPTER TRANSFERS		
DIEGO SUAREZ INTERNATIONAL AIRPORT	+ 30-minutes flying time + Minimum 2 passengers charge	+ \$400 per person, each way
NOSY BE INTERNATIONAL AIRPORT	+ 1 hour flying time + Minimum 2 passengers charge	+ \$1,200 per person, each way + Per flight and based on 1 - 3 passengers from the same group flying
		+ \$800 per person, each way + Per flight and based on 4 passengers from the same group flying in one helicopter
PRIVATE HELICOPTER TRANSFERS	+ Unless requested (at an additional cost), all helicopter transfers are shared + 4 guests per helicopter	+ \$400 per empty seat from/to Diego Suarez + \$800 per empty seat from/to Nosy Be

- + TIME + TIDE operate two Robinson Turbine R66 helicopters and each helicopter takes a maximum of four passengers and flies with one pilot
- + Helicopters only operate during daylight hours, no exceptions are made
- + Unless requested, all helicopter transfers are shared
- + For stays of 5 nights or more, arrival and departure helicopter flights are included complimentary from and to Diego Suarez or Nosy Be
- + Maximum luggage weight of 20kg (44lbs) + small handbag per person. Soft sided luggage is required due to storage hold size limitations of the helicopters
- + Excess luggage is not guaranteed to be brought to Miavana and if Guests want to guarantee excess luggage they should inform the company well in advance, and this will incur an additional cost
- + Helicopter transfers to / from areas in Northern Madagascar other than Nosy Be and Diego Suarez can be arranged at an additional charge. Please discuss with your Travel Designer
- + Arrival and departure times are confirmed prior to arrival; if for any reason guests are delayed on / off the island, TIME + TIDE cannot be held responsible if guests are unable to get to Nosy Ankaou / mainland Madagascar. Any forced overnights in Diego Suarez or Nosy Be are for the agent's / guests account



GETTING THERE

DOMESTIC FLIGHTS

30 MIN HELICOPTER FLIGHT

Diego Suarez - Miavana

1 HOUR HELICOPTER FLIGHT

Nosy Be - Miavana

KEY	
	INTL AIRPORT
	DOMESTIC AIRPORT
	DESTINATION
	FLIGHT ROUTE



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Released March 2021



GENERAL NOTES

- + *Conservation/Foundation Levies & Access Fees are to be added to accommodation. These costs are subject to change
- + **INCLUDED:** All meals, accommodation, selected premium wines, top shelf spirits & bar drinks, laundry & the following activities: Guided lemur walks, forest walks, scuba diving around Miavana, resort diving lessons, snorkelling, boat cruises, island cultural visits, shore-based fishing, half-day fishing trips, surf-ski, water skiing, stand-up paddle boarding, wakeboarding, kite-surfing, a 30-minute spa treatment per person, daily group yoga classes, bicycling, quad bikes and the use of an electric buggy
- + **EXCLUDED:** Reserve list wines & champagnes, entry visas, flights, Meet and Greet services at arrival airport, COVID Tests and any related expenses to conducting COVID tests, helicopter transfers, helicopter adventures, full-day deep sea fishing, PADI qualifications, spa treatments, private yoga classes, boutique purchases, gratuities and personal expenses
- + **Minimum Stays:** A minimum stay of 5 nights applies between 20 December - 05 January
- + **Check in Time 14:00 and Check out Time 11:00.** When availability allows, early or late check in / out are possible at no extra charge. If early or late check in must be guaranteed in advance, the full nightly rate for the night before or after will be added to your invoice

**CHILDREN

TIME + TIDE recognises a child as under 18

- + Children of all ages welcome by prior arrangement
- + Children under the age of 14: free of charge accommodation when sharing with minimum number of guests specific to villa type
- + Children aged 14 to 17: adult rate less 50% when sharing with minimum number of guests specific to villa type
- + Maximum of 2 child rates per villa
- + Conservation/Foundation Levies & Access Fees are applicable for all children travelling
- + Some of our water activities may be unsuitable for younger children, personalised activity programs will be designed once on the island. Adults are responsible for supervising children at all times

TIME + TIDE TERMS AND CONDITIONS

- + **PROVISIONAL BOOKINGS**
 - o Bookings made on a provisional basis will be held for 14 days. We reserve the right to release any bookings not confirmed within this period
 - o In extraordinary circumstances we will hold for longer than 14 days. Should there be requests for the same dates - we will require confirmation of the booking and payment of the deposit within 48 hours
- + **PAYMENTS**
 - o A commitment fee of 20% of the total cost of your booking or the cost of any third-party services held, whichever is higher, is required to confirm the booking and secure the space. This is non-refundable and due within 14 days of confirmation
 - o Full and final payment of the remaining balance is required 45 days before travel
 - o TIME + TIDE accepts two methods of payment
 - Electronic Bank Transfers: Funds transferred to TIME + TIDE should be the full amount invoiced. The payee is liable for all foreign exchange commissions and / or bank charges
 - Credit card payment: TIME + TIDE accepts payment by all major credit cards, including virtual credit cards (VCC). A service fee of 4% will be charged for each transaction
- + **CANCELLATION POLICY**
 - o From confirmation date - 46 days: 20% of total booking value
 - o 45 - 0 days: 100% of total booking value is due
 - o Issued flights are non-refundable
- + **COVID-19 SPECIFIC CANCELLATION POLICY**
 - o If, within 30 days of their arrival date, guests are unable to travel to a Time + Tide property for any specific Covid-19 related restrictions, their bookings can be postponed to a later date within 12 months of the original travel dates
 - o If, within 30 days of their arrival date, a booking is cancelled for any specific Covid-19 related restrictions, Time + Tide will refund any money paid in full, less a booking administration fee of 5% of the total booking value, which will also be used as a contribution towards our local conservation and community projects that are continued to be supported by Time + Tide and its Foundation during these times
- + **COVID-19 SPECIFIC RELATED RESTRICTIONS INCLUDE**
 - o If the government of either Zambia or Madagascar have closed their borders to international travellers
 - o If the government of either Zambia or Madagascar has declared that no visas will be issued to travellers from the guest country of origin
 - o If any Time + Tide property in either Zambia or Madagascar is temporarily closed
 - o If the government of either Zambia or Madagascar has imposed a mandatory quarantine upon entering the country
 - o If the government of the guest's country of residence has closed its borders for all but essential travel



BY TIME + TIDE

+ **FESTIVE SEASON TERMS**

- o Festive Season is determined as 20 December to 05 January
- o Minimum stay of 5 nights
- o Provisional space will only be held for 7 days before releasing
- o Full payment is required 90 days before travel

+ **GENERAL BOOKING NOTES**

- o **Travel Insurance:** Upon booking confirmation, guests to ensure that the appropriate comprehensive travel and medical insurance to protect against, inter alia, cancellation or interruption of tour, personal accident, emergency evacuation expenses, medical expenses, repatriation expenses and loss of baggage is taken out
- o TIME + TIDE cannot take responsibility for external events that may result in travel delays e.g. adverse weather conditions, rescheduled / missed flights etc. The guest is responsible for any and all expenses that arise as a result of last-minute changes to itineraries

+ **EXCLUSIVE USE BOOKINGS:**

- o Minimum stay of 4 nights
- o For stays of longer than 4 nights, we will block and charge the night after departure, to minimise disruption for guests and ensure the best experience on day of departure
- o Non-refundable commitment fee of 20% of total booking value is required to secure space
- o Full and final payment of the remaining balance is required 90 days before travel

+ Full terms & conditions can be found on our website and your reservation summary

TIME + TIDE FOUNDATION

All stays at TIME + TIDE properties contribute to our community and conservation work done through the TIME + TIDE Foundation. The administration costs for the Foundation are born entirely by the TIME + TIDE tourism business. Guest conservation levies and 100% of external donations fund the project work. Thank you for your continued support which contributes to our key projects as below:

COMMUNITY

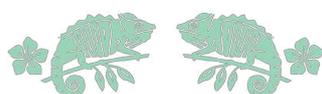
- + Differently Abled Children: upskilled **143 community members** as caregivers to assist **165 children with different physical and mental disabilities** to develop fundamental skills (walking and feeding themselves) as well as progress to being able to attend formal schooling
- + Female Empowerment: **236 female students** in Girls Clubs to develop self-confidence, reduce pregnancy related drop-outs and to remain in school beyond basic primary level
- + Student Sponsorships: **107 students** sponsored each year at primary, secondary and tertiary levels
- + Other Projects: Established clean water wells, feeding programmes reaching up to 1800 community members in times of drought or pandemics, and health outreach by supporting a doctor visiting remote villages in Madagascar

WILDLIFE CONSERVATION

- + We help preserve and sustain the regions that we operate in. In Zambia this is through active partnerships with Conservation South Luangwa Conservation (CSL), Conservation Lower Zambezi (CLZ) and African Parks, and in Madagascar with FANAMBY
- + Crowned Lemur conservation through multiple translocations creating a sanctuary safe from poaching and habitat loss, resulting in a **40% growth in the lemur population** at Miavana
- + Other Projects: Turtle monitoring (**2 different endangered species**) as well as protection of their nests on the island. Our team is also involved in ecological monitoring, protection and recovery of corals and forests both on the island of Miavana and the mainland

For more information please visit the TIME + TIDE FOUNDATION website: timeandtidefoundation.org

Guests have the opportunity to visit different community and sustainability projects that their stay has contributed to. Please speak to your Travel Designer for more detailed information about the different projects and how you and your guests can get further involved.



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